

MD Sayedur Rahman

+8801788790001 | srsayed2677@gmail.com | [LinkedIn Profile](#)
Mirpur-2, Mirpur, Dhaka, Bangladesh (Open to Relocation)

PROFESSIONAL SUMMARY

DevOps Engineer with 2.5+ years of experience in automating and modernizing cloud infrastructure across AWS and hybrid environments. Experienced in designing and managing secure, scalable, and highly available systems using Docker, Kubernetes, Terraform, and Ansible. Skilled in optimizing CI/CD pipelines with Jenkins and GitHub Actions, implementing cloud automation, and delivering reliable cloud-native solutions that reduce operational complexity and drive business growth. Proficient in Linux (RHEL/Ubuntu) administration, monitoring with Prometheus and Grafana, and scripting with Bash/Shell to streamline infrastructure management and deployment processes.

TECHNICAL SKILLS

- Cloud Services: AWS (EC2, S3, RDS/Aurora, ALB, Route 53, IAM, CloudWatch), Azure, GCP, DigitalOcean
- DevOps Tools: Docker, Kubernetes, Jenkins, GitHub Actions
- Infrastructure as Code: Terraform, Ansible, CloudFormation
- Automation & Task Scheduling: Cron Jobs, Systemd, Supervisor
- Scripting: Bash, PowerShell, Google Apps Script
- Databases: MySQL, PostgreSQL, MongoDB (Managed & Self-Managed)
- Monitoring & Observability: Prometheus, Grafana, Zabbix
- Operating System: Linux (Ubuntu, CentOS, RHEL), Windows
- Virtualization: VMware, Proxmox
- Networking & Security: DNS, VPC, Load Balancers, Role-Based Access Control (RBAC)
- Version Control: Git, GitHub

PROFESSIONAL EXPERIENCE

System Engineer (L1) – DevOps | Deputy SOC Lead (Acting)

Sheba Platform Ltd – Full Time | Banani, Dhaka, Bangladesh

January 2025 – Present

- Deployed and managed production systems using Docker, Kubernetes, and Linux (Ubuntu).
- Built and maintained CI/CD pipelines with Jenkins and GitHub Actions for reliable releases.
- Managed AWS infrastructure (EC2, RDS/Aurora, S3, ALB, Route 53, IAM, ACM).
- Implemented monitoring and observability using Prometheus, Grafana, and Zabbix.
- Performed root-cause analysis and fixes with Linux, Bash/Shell scripting, and Ansible.
- Automated workflows using Terraform, Ansible, and scripts to improve system reliability.
- Led SOC operations and incident management, ensuring service continuity and SLA adherence.
- Coordinated cross-team priorities and initiatives, aligning cloud infrastructure with business goals.

Junior System Engineer – DevOps

Sheba Platform Ltd – Full Time | Jashore, Khulna, Bangladesh

July 2023 – December 2024

- Deployed services and monitored system/server health across environments.
- Built operational dashboards using Grafana, Superset and Metabase to support decision-making.
- Integrated alerts related to transactions, fraud, and infrastructure incidents.
- Resolved application and network issues to minimize downtime.
- Managed tickets and vendor coordination using ClickUp and gPlex.
- Automated routine tasks to improve operational efficiency.
- Troubleshoot infrastructure and application issues.
- Supported incident documentation and operational reporting.

IT Support Engineer (Intern)

Walton Digi-Tech Industries Ltd – Contract | Bashundhara R/A, Dhaka, Bangladesh

June 2022 – July 2022

- Provided technical support for large-scale device monitoring initiatives (Bangladesh Population and Housing Census 2022 Project).
- Assisted in maintaining enterprise hardware and software systems.

KEY ACHIEVEMENTS

- Delivered 10+ automation solutions within the organization for improving efficiency and reliability.
- Designed and implemented 20+ CI/CD pipelines using GitHub Actions.
- Migrated legacy systems to Dockerized environments for improved maintainability and scalability.
- Executed 25+ cloud deployments and migrations across AWS.

EDUCATION

MSc in Computer Science & Engineering

Islamic University, Kushtia

2023 - 2024

CGPA 3.35 / 4.00

BSc in Computer Science & Engineering

Bangladesh University of Business and Technology - BUBT

2018 - 2022

CGPA 3.87 / 4.00

SOFT SKILLS

- Leadership & Team Collaboration
 - Problem Solving & Analytical Thinking
 - Rapid Learning
 - Effective Communication
 - Grace Under Pressure
 - Knowledge Sharing
-

LANGUAGES

- English: Professional Proficiency
- Bangla (Bengali): Native / Full Proficiency
- Hindi: Basic / Conversational